Client Service Agreement

This Client Service Agreement sets out the conditions under which we will use the ANZ Direct Debit Service to draw on your account. It also specifies our mutual responsibilities in being part of this Agreement.

Our commitment to you,

Drawing arrangements:

 We will advise you, in writing, the details of the Photography Holdings Pty Ltd Pay Plan drawing arrangements [amount; frequency; commencement date] at least fourteen (14) calendar days prior to the first drawing.

 Where the due date falls on a non business day, we will draw the amount on the next business day.

 We may vary any details of this agreement or a Direct Debit Request at any time by giving you at least fourteen (14) days written notice.

 We reserve the right to cancel the Photography Holdings Pty Ltd Pay Plan drawing arrangements if three or more drawings are returned unpaid by our nominated Financial Institution and to arrange with you an alternate payment method.

 We will keep all information pertaining to your nominated account at the Financial Institution, private and confidential.

Your rights:

 You may terminate the Photography Holdings Pty Ltd Pay Plan drawing arrangements at any time by giving written notice directly to us, or through your nominated Financial Institution. Notice given to us should be received by us at least fourteen (14) business days prior to the due date.

 You may stop payment of a drawing under the Photography Holdings Pty Ltd Pay Plan by giving written notice directly to us, or through your nominated Financial Institution. Notice given to us should be received by us at least fourteen (14) business days prior to the due date.

 You may request change to the drawing amount and/or frequency of Photography Holdings Pty Ltd Pay Plan drawings by contacting us and advising your requirements no less than fourteen (14) business days prior to the due date.

 Where you consider that a drawing has been initiated incorrectly [outside the Photography Holdings Pty Ltd Pay Plan arrangements] you may take the matter up directly with us, or lodge a Direct Debit Claim through your nominated Financial Institution.

Your commitment to us,

Your responsibilities:

 It is your responsibility to ensure that sufficient funds are available in the nominated account to meet a drawing on its due date.
Client Service Agreement

- It is your responsibility to ensure that the authorisation given to draw on the nominated account is identical to the account signing instruction held by the Financial Institution where the account is based.

- It is your responsibility to advise us if the account nominated by you to receive the Photography Holdings Pty Ltd Pay Plan drawings is transferred or closed.

- It is your responsibility to arrange with us a suitable alternate payment method if wish to cancel the Photography Holdings Pty Ltd Plan drawing.

- It is your responsibility to adhere to the Terms and Conditions of Enrolment in relation to Tuition Fee payments and in relation to the Cancellation and Withdrawal procedures you have agreed to in those Terms and Conditions.